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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use a competitive telephone service. I needed to switch after receive terrible terrible service from the main providers in my areas (each blamed the other for problems I was having with either the phone line or my internet, which through the phone line). I thought I didn't have a choice but then discovered that I did. I love love love my telephone and internet provider. Nobody I talk to has heard of them because they are small in general and have an even smaller base in my area (where they are not based). People need choice for all sorts of reasons. With customer service being a thing of the past for companies only interested in profits and with the prices rising and rising without any positive change in service, now is not the time to allow these smaller companies who care more about customer service than larger companies.

I am a residential customer and I would be materially affected if telecom carriers were allowed to cut off competitive access.

Amy Curtin